

AmeriHealth Caritas VIP Care Plus is Sunsetting – Members will Transition to AmeriHealth Caritas VIP Care

After 10 years, the Michigan Department of Health and Human Services (MDHHS) MI Health Link pilot Medicare-Medicaid Plan (MMP), which was offered as **AmeriHealth Caritas VIP Care Plus**, is sunsetting on December 31, 2025. However, MDHHS has transitioned the MMP into a permanent integrated model under the MI Coordinated Health (MICH) program, which will be offered by AmeriHealth Caritas as our **AmeriHealth Caritas VIP Care** (no “Plus”) plan. We are experienced in integrated Medicare and Medicaid health plans and will continue to use such experience to serve our providers through this transition. We are hoping you will find the information below useful as you begin to see our members under the new AmeriHealth Caritas VIP Care health plan.

<p>What will happen to the members who were enrolled in the AmeriHealth Caritas VIP Care Plus plan?</p>	<p>As of January 1, 2026, most members have been transitioned to be enrolled in our new AmeriHealth Caritas VIP Care Medicare Advantage Highly Integrated Dual Special Needs Plan (HIDE-SNP), a type of plan designed for individuals who are entitled to both Medicare and Medicaid.</p>		
<p>How does the AmeriHealth Caritas VIP Care plan differ from the “Plus” plan?</p>	<p>Essentially, nothing will change from the way the “Plus” plan operated except for the change in the plan name. We will continue to cover both Medicare and MDHHS Medicaid covered services under one plan. Members will continue to have a single ID card, and providers will continue to only submit one claim to us.</p>		
<p>What do I need to know?</p>	<p>Below you will find some new and important information:</p>		
<p>New Identification Card</p>	<div style="border: 1px solid black; padding: 10px;">  </div>		
<p>New Provider Services Number</p>	<p>1-844-964-4767</p>		
<p>New Website</p>	<p>www.amerihealthcaritasvipcare.com</p>		
<p>New Payer ID Number</p>	<p>90689</p>		
<p>New Prior Authorization Numbers</p>	<p>Phone: 1-844-464-2255</p>	<p>Fax: 1-855-329-6400</p>	<p>NaviNet www.navinet.net</p>
<p>Continuity of Care</p>	<p>Authorizations and Individual Care Plans for members transitioned from the MMP will carry over to the new plan and will be honored until they expire or are updated.</p>		
<p>AmeriHealth Caritas VIP Care Plus Claims</p>	<p>12/31/25 is the last date of service (DOS) covered by the “Plus” plan. Claims received with DOS under the “Plus” plan ID after this date will be rejected. Please confirm the member’s eligibility to determine if the claim should be sent to AmeriHealth Caritas VIP Care or another payer.</p>		
<p>Eligibility Verification</p>	<p>It is especially important to verify the eligibility of a dual eligible at every encounter due to special enrollment guidance which may allow them to change plans more frequently. Call Provider Services or use our provider portal, NaviNet (ID card image available), to verify eligibility.</p>		