

Provider Resources

A Quick Guide on Provider Resources



AmeriHealth Caritas VIP Care Website



Providers

Self-Service Tools

- [Searchable Provider Directory](#)
- [Navinet](#)
- [Searchable Formulary](#)

Resources

- [Credentialing](#)
- [Clinical Resources](#)
- [Prior Authorization](#)

Communications

- [Network News email alerts](#)
- [Provider Newsletter](#)
- [Provider Manual \(PDF\)](#)
- [Plan Updates and Changes](#)

Training and Education

- [Training Modules](#)

Provider

New to the plan? Download our welcome packet to get started (PDF). 

AmeriHealth Caritas is pleased to welcome our AmeriHealth Caritas VIP Care participating providers. As an AmeriHealth Caritas VIP Care provider, you are a part of a dedicated network that is ready to meet our members' health care needs. As partners in care, we'll work with you to ensure that our members receive access to the quality health care they need and deserve, through a plan which features:

- A coordinated care approach.
- Leading technology solutions.
- Innovative community outreach programs that offer better health outcomes to our members.

Our robust network is designed to provide our members with integrated care. You will find other committed providers like you in the directories below:

Website Highlights

Available resources on the website:

- Provider Manual.
- Searchable Provider Directory.
- Searchable Drug Formulary.
- Training Modules.
- Provider Communications.
- Forms.
- Provider Reference Guide.
- Link to NaviNet.
- And much more...

www.amerhealthcaritasvipcare.com

Provider Manual Highlights

- AmeriHealth Caritas VIP Care Overview
- Provider and Network Information
- Provision of Services
- Model of Care and Integrated Care Management
- Utilization Management
- Grievances, Appeals, and Fair Hearings
- Quality Assurance and Performance Improvement Program
- Cultural Competency Program and Requirements
- Behavioral Health Care

The complete Provider Manual can be found on the AmeriHealth Caritas VIP Care website at www.amerhealthcaritasvipcare.com under the Provider Communications link.

NaviNet Provider Portal Highlights



NaviNet is America's leading healthcare provider portal connecting over 40 health plans and 60% of the nation's physicians. NaviNet is not only used by AmeriHealth Caritas VIP Care, but also payers like Cigna and Aetna.

Through NaviNet providers can:

- Check claim status.
- Print copies of remittances.
- Check member eligibility.
- Enter authorization requests.
- Generate quality and care gap reports.

To sign up for NaviNet go to the link on our website or <https://navinet.secure.force.com/>

More than
30 YEARS
of making
care the heart
of our **work.**

